



GOODWILL INSIDER

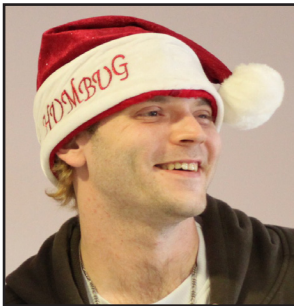
GOODWILL INDUSTRIES OF CENTRAL NORTH CAROLINA

Star Performer Awards



Corporate winner: Sue Fannin

Sue is so dependable, consistent and non-complaining that many times her efforts on many projects are glossed over. From the 2011 fashion show to simply making sure snacks are available for meetings and guests, Sue gives of her time and talents whenever and wherever necessary to get the job done.



Retail winner: Todd Brown, Store #24

On February 23, a customer fainted in the ladies room. When Todd heard this, he ran to the restroom and took control of the situation. Todd held the customer's hand and talked to her while waiting for the ambulance to arrive. His quick action changed a very stressful situation.

Good news about health insurance

We have received our medical insurance renewal rates and we are fortunate to report that we are keeping our current (very good) plan at a 3% rate increase. That means for individual coverage, you will be paying \$50 twice a month; Goodwill will continue to pay 80% of the individual monthly premium or \$400.06.

In addition, we will begin offering a new service to all full-time and part-time employees and their family members called Consult-A-Doctor. This service will put you in contact with a licensed physician via telephone or email 24/7. You can discuss your symptoms or your family member's illness with a doctor and maybe save an actual trip to the doctor. Depending on the symptoms, the Consult-A-Doctor physician may be able to prescribe an appropriate medication for you or advise you as to how you can treat the problem.

We will be holding enrollment meetings in late May and in June and more information about the Consult-A-Doctor program will be provided. It is extremely important that you attend one of the meetings so keep an eye out for the posting of the meeting schedule.

Take advantage of training

Here at Goodwill Industries, we take training seriously. We offer many classes that enable you to become a better employee and classes to encourage your growth within Goodwill. Many of the classes are mandatory, such as, Bloodborne Pathogens, which is taken annually. Other classes such as Ethics, Diversity, Harassment, and Respect and Responsibility are taken biannually. Also, depending on your position in retail, there may be other requirements.

Retail employees are encouraged to get with their supervisor to review the classes they need. All non-retail employees may contact Derek Caudle at dcaudle@triadgoodwill.org.

Safety first!

With summer months almost here it's easy to slip into those flip flops. Please be mindful of our regulation regarding such footwear, especially flip-flops of any kind (leather, feathered, embellished, etc.) are not allowed in any area, division or department at Goodwill. Enjoy your extra casual look on days off!

Congratulations!



Lisa Barbee, Assistant Manager at Store #28, got married on May 5th to Billy Ray Flowers.

Christine Wright's son, Charlie is getting married on June 4th. Christine is the Store Manager at Store #21.

Ruby Smith's son, Jacob will be graduating from Reidsville High School on June 11th. Ruby is a Hanger at Store #21.

Arlene Brown's son, Jeremy graduated from UNCG on May 6th with a Bachelor of Arts degree in Fine Arts and a minor in Communication Studies. Arlene is the Personnel Manager at the Corporate office.



Derek Caudle's daughter, Erin was inducted into the National Junior Honor Society at Southeast Middle School. Derek is the Agency Trainer at the Corporate office.

Donna Price, Case Manager at JOTO, was one out of two people awarded a scholarship from the Triad Chapter Project Management Institute to participate in the Project Management Certification Course at Wake Forest University for the Spring Course.

Got News?

When you celebrate an accomplishment, new marriage, baby or other great news, we want to know about it! Call the marketing department at 336-275-9801, or email Deanna Miller at dmiller@triadgoodwill.org or Ashley Watkins at awatkins@triadgoodwill.org.



**Deadline for June
Insider is Thursday,
May 26th.**

Did you Know...

Originally given the name Decoration Day, Memorial Day was first observed on May 30, 1868. Declared a national holiday, it is always observed on the last Monday of May. The first known observance was in Waterloo, NY on May 5, 1866, and each year thereafter. National observances are held to honor those service men and women who died in America's wars.



Korean War Veterans Memorial
Washington, D.C.

Follow us!

Have you seen the latest photos from Goodwill events? Visit our photo sharing website on Flickr (<http://www.flickr.com/photos/triadgoodwill>) OR click on the flickr to the left for a direct link to the website.

Happy Birthday

Pat Tweedy, 5/2
Waverly Martin, 5/2
Christopher Moore, 5/3
Angela Perry, 5/7
Faye Wood, 5/8
Al Henderson, Jr., 5/11
Renee Weathers, 5/11
Brady Mink, 5/12
LaToya Leaks, 5/13
Charles Atkins, 5/15
John Foulks, 5/18
Tina Keels, 5/20
Chris Gorham, 5/22
Paul Craig, 5/22
Etta Riedl, 5/23
Henrietta Schroeder, 5/24
LaTeria Phifer, 5/25
Elaine Thompson, 5/29
Stephanie Brevard, 5/31

Happy Anniversary

Kim Nguyen, 7 years
Ashley Gladwell, 6 years
Joan Welch, 5 years
Nicole Pollock, 4 years
Latonya Bell, 4 years
Dana Browne, 3 years
Freda Mabe, 2 years
Derek Caudle, 1 year
Betty Bekala, 1 year
Bradley Gray, 1 year
Robert Hairston, 1 year
Wanda Hill, 1 year

Welcome

Mark Briggs, Store #24
Barista
Jill Murphy, Store #28
Sales Associate
Charles Atkins
Donation Attendant
Eddie Fuller, Store #23
Donation Attendant
Tanae Springs, Corporate
Temp Administrative Asst.
Kerstin Reeves, Corporate
Van Driver
Brittney Lyles, Store #22
Night Shift Production Worker
Michael Hopkins, Store #22
Store Manager
Paul Craig, Store #22
Night Shift Production Worker
Renee Weathers, Store #22
Sales Associate